



Appeal and Complaint Fees

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Page

1/1

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Article 1 Appeal fees

- 1.1 If you make an appeal, you initially pay €50 towards the cost. That's called an 'appeal fee'.
The fee is payable when you make an appeal, as described in Article 4 of the Complaints and Appeals Regulations.
- 1.2 If you withdraw your appeal before the C&AB has considered it, you get €25 back.
The other €25 is kept to cover the administration costs.
- 1.3 If your appeal is upheld, you get the whole €50 back within fourteen days of the ruling.

Article 2 Complaint fees

- 2.1 If you make a complaint about a domain name, you initially pay €50 towards the cost. That's called a 'complaint fee'.
The fee is payable when you make a complaint, as described in Article 8 of the Complaints and Appeals Regulations.
- 2.2 If you withdraw your complaint before the C&AB has considered it, you get €25 back.
The other €25 is kept to cover the administration costs.
- 2.3 If your complaint is upheld, you get the whole €50 back within fourteen days of the ruling.